

# **SNAP-ON TOOLS** AUTOMATED MANIFEST PROCESSING SYSTEM CASE STUDY



## THE CLIENT



Snap-on Tools is an American designer, manufacturer and marketer of high-end tools and equipment for professional use in the automotive, heavy duty, equipment, marine, aviation, railroad and other transportation industries.

Snap-on Tools was looking to automate their order fulfillment processes. They wanted to increase throughput as well as be able to combine their end-of-line fulfillment processes into a single solution.

### THE PROBLEM



Snap-on Tools wanted to remove costly and labor-intensive manual operations in their fulfillment process. By removing hands-on activities they could eliminate errors and reduce labor expenses.

Increasing throughput was a high priority for Snap-on Tools. They found that as orders increased, errors increased too. Implementing an automated solution that addressed and solved both of these issues was a win win.

### THE SOLUTION



#### Implemented Automated Manifesting Processing System

For shipping, mailing and direct to consumer applications, Carter provided an Automated Manifest Processing System (AMPS™).

AMPS<sup>™</sup> is system that connects components like in-motion scales, label printer applicators, scanners, conveyors and sorters into a fully automated fulfillment system.

Automating the entire process allowed Snap-on Tools to weigh, rate shop, route, label, manifest and sort with a single system, error-free.

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